

## MOBILE SUBSCRIPTIONS – MOBILE SMART

### Contract summary

This contract summary provides the main elements of this service offer as required by EU law <sup>(1)</sup>. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

#### Services

##### Mobile Voice Telephony and Mobile Internet Access

in Belgium and EU	Mobile Smart
Call minutes	Unlimited
Text messages	Unlimited
Data	20 GB

Belgium and EU: excluding calls/text messages to special or premium numbers, excluding international calls/text messages from Belgium to numbers abroad, excluding MMS  
EU = European Union countries + Iceland, Liechtenstein, Norway and the United Kingdom.

Available also in "Full Control" version: barring of calls/text messages/data not included in the bundle; nationally/EU, additional data only with credit top-up.

#### Speeds of the Internet service and remedies

Mobile internet access *	estimated maximum speed **				optimal maximum speed ***
	2G	3G	4G	5G	
Download	200 Kbps	21 Mbps	220 Mbps	200 Mbps	200 Mbps
Upload	100 Kbps	2 Mbps	60 Mbps	88 Mbps	100 Mbps

\* Subject to compatible terminal and subscription

\*\* The "estimated maximum speed" is the maximum speed that users can expect to achieve at different locations in the coverage area under realistic conditions. This maximum value results from measurements on the whole national territory and might vary depending on the selected compatible tariff plan, the device performance and your location during the use of the service. 5G being under deployment, the speed estimation is based on limited data.

\*\*\* The "optimal maximum speed" is the maximum speed that can be reached under optimal conditions and might vary depending on the selected compatible tariff plan, the device performance and your location during the use of the service.

(1) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)

If despite a normal use, the service quality of the Internet service presents a continuous or recurrent discrepancy, the consumer can lodge a complaint with the customer service.

### Price

- **Monthly fee (VAT incl.):** € 24,99
- **Consumption-related charges or out-of-bundle charges (National / EU):** € 0,12/MB, € 0,50/MMS
- **Roaming tariffs outside EU and international tariffs:** [International & roaming](#)
- **Compatible options:** [Mobile options](#)

**Optional joint offer (prices in €, VAT included), additionally to the mobile subscription, also including the following:**

- **An equipment** : smartphone of your choice out of the different models that are available in a joint offer (see [The best smartphones | Proximus](#)): one shot fee, payable upon the conclusion of the contract, variable in function of the smartphone model and in function of the mandatory option (Special Deal or DataPhone)
- **A mandatory option** according to the compatibility with the mobile subscription and the smartphone model.
  - Special Deal: discount on the one-shot fee on the purchase price of the smartphone (€0/month)
  - DataPhone: additional mobile data volume (Belgium and EU)
    - DataPhone 500 MB at € 5/month
    - DataPhone 1 GB at € 10/ month
    - DataPhone 1,5 GB at € 15/ month
    - DataPhone 2 GB at € 20/ month
    - DataPhone 2,5 GB at € 25/ month
    - DataPhone 3,5 GB at € 35/ month
- **An amortization table** reflecting the remaining value of the equipment until the end of the contract is added to the contract.

### Duration, renewal and termination

Undefined term. Termination, in writing, at any time and free of charge.

### Features for end-users with disabilities

Detailed information on adapted solutions: [www.proximus.be/handicap](http://www.proximus.be/handicap)

### Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

By submitting his order, the customer accepts the general and specific terms and conditions as well as the other pre-contractual information available at [www.proximus.be/legalmentions](http://www.proximus.be/legalmentions)

(1) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)